………………………………….

Place, date

To:

…………………………………………...

…………………………………………...

…………………………………………...

(full name and address of the seller's office)

…………………………………………...

First name, last name of the consumer

…………………………………………….

…………………………………………….

Consumer's address

**Complaint report**

I inform you that I purchased on a day ………………..… (date) goods ………………………………………….. (give the name of the goods) it's faulty.

Description of the defect: …………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………...

The defect was found on ……………………….. (date). In relation to the above, I am asking for:

* exchange of goods for a new one
* free repair of goods
* lowering the price of the item by the amount ………………….…….. (in words: …………………………………………………....……….……) PLN and I am asking for a refund of the amount credited to my account ……………………………………………….…………..……..

……….……………………………..

\*delete as appropriate legible signature of the consumer